

NEW TRAVEL PLAN EFFECTIVE JANUARY 1, 2020

You are receiving this email as a participant of the Extended Health Care Plan.

We are announcing changes to our travel insurance:

- The Board of Directors and Benefits Committee have made changes to our travel insurance to ensure the long-term stability of the plan and to improve service.
- Effective Jan. 1, 2020, our travel plan will have a new travel assistance and claims service provider, Global Excel Management Inc. (GEM).

You will receive more information in *Communiqué*, your renewal newsletter. This will be mailed in mid-November and will include your new Benefits Card.

If you are travelling before year end and have a medical emergency or need to report a Trip Cancellation, Trip Interruption/Delay claim:

Prior to **December 31, 2019** contact Allianz Global Assistance:

Toll free in Canada/USA: 1-844-310-1576

Worldwide Call Collect: 519-514-0353

Effective January 1, 2020 contact Global Excel Management Inc. and provide your **new** Travel insurance policy number **1170489**.

The following contact numbers will only be available as from January 1, 2020.

Toll free in Canada/USA: 1-877-346-1467

Toll free in Mexico: 01-800-062-4728

Worldwide Collect Call: 819-780-0647

Please keep a copy of this email to access the contact details of our new travel assistance provider.